Liberty
2300 Victory Dr
Columbus, GA 31901

T 855-216-6305

libertyenergyandwater.com

August 23, 2022

Dear Liberty Customer,

We recently learned that due to an issue with our billing service, you did not receive your July bill.

We want to first apologize for this issue and assure you that it has been fixed. We have also enclosed a copy of your July bill with this letter.

If you have already received your August bill, you may notice a late fee was charged to your account. Please disregard that late fee; it will be adjusted and reflected on your September bill.

We recognize the financial strain this may cause. Please know that you will have additional time to pay. Your account will not be subject to any late fees or collections until after September 24, 2022. If you would like to create a payment plan, please call us at 1-855-216-6305.

At Liberty, our customers are at the center of all we do, and we work daily to find ways we can better serve you. We appreciate your understanding and are here to help.

Sincerely,

Liberty